Housing & New Homes Committee

Agenda Item 46(b)

Brighton & Hove City Council

WRITTEN QUESTIONS FROM MEMBERS OF THE PUBLIC

A period of not more than fifteen minutes shall be allowed at each ordinary meeting for questions submitted by members of the public who either live or work in the area of the authority.

i) The following written question has been received from Mike Bojczuk.

"Will Council agree to provide wifi access to common area lounges of their senior housing schemes? Volunteering with Digital Brighton & Hove I have found that none of the Council run senior schemes provide this, unlike Housing Association schemes visited.

Providing broadband to 25 schemes isn't greatly expensive and if provided by the Council, it could be used in many ways to add to and improve communication and services to senior residents. City libraries and buses provide free wifi access so can you also extend this service to help mitigate the digital exclusion faced by many of our older residents?"

ii) The following written question has been received from Barry Hughes.

"I am aware that, in purely legal terms, the normal service of notices "sent by first class post shall be deemed to have been received by the addressee within 48 hours of posting". However I have recently been involved in a Leaseholder dispute where Section 20 notices were sent to my members and not received and I am reminded that, in the commercial world, "proof of posting is not proof of receipt". I would respectfully request that the council, in enacting its value of customer focus, adopts the use of recorded delivery when issuing Section 20 notices in the future?